

Builder: PRP.
Officer: BS
COW: MP.

Amanda Partridge

6 Hanover Road

Rowley Regis

West Midlands

B65 9DZ

4th February 2009

Dear Mr Videe

16 FEB 2009

I am writing with regards to the recent Disable Adaptations that were made to our home which was completed July last year.

The contractor was PRP maintenance. We wish to thank you for granting the house adaptations that have been done to our home, it has made my husbands life a whole lot easier and definitely given him back his own independence. We do very much appreciate all the hard work that has been done to our home.

⚡ We would also like to thank all the hard workers that helped in transforming our home to what it is today. We found that Sarb and all his men performed, and all worked very hard and their best of their abilities. They did have some very hard days and never complained. It was hard to live in at times as you can imagine with a disabled husband and two children a large rottweiler and a cat. I think that all the men definitely overcome their fear of dogs.

But I must say they were a great bunch of lads and we all had a good relationship in a way they became like family for three months, our six year daughter cried when it was time to leave we did all really get on that well. We still keep in touch Sarb he contacts us now and then to see how we all are. Which we find to be very nice, as he has completed his work here.

They always made sure that each night they left that the house was safe for Richard to get around. They involved all our requests and we discussed all the changes that were going to be made. Any problems were amended straight away. It was a long three months but definitely worth it.

So therefore we would strongly recommend all their hard work and efforts and to thank you once again for everything.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Amanda Partridge', with a stylized flourish at the end.

Amanda Partridge.