- GS - OFFICER PRP - Builder PG - COLO

> 29 Cornfield Road Rowley Regis West Midlands B65 8HP

30th September 2008

Re: Disabled Facility at above address.

Contractor: P R Maintenance

Dear Sir/Madam

Upon the completion of the disabled facility at the above address we should express our satisfaction with the manner in which the work was managed and carried out.

Mr Gurdeep Singh who oversaw the project was at all times approachable and sensitive to the needs of the family.

The Contractor Mr S Dhillon { P R Maintenance] was also most approachable and at all times kept us informed of developments and arranged his schedule to fit in with the needs of the family.

All the employees were polite and hard-working and even on the most disruptive days

left the house tidy and usable.

The project inevitably caused upheaval but the build could not have been managed better in terms of incurring the least possible disruption: It was completed on time and to a very high standard.

We cannot speak too highly of P R Maintenance and we would recommend them particularly for work such as this where the occupants are elderly and need support and understanding in managing the disruption of building works.

Yours faithfully

gon Dum Willey

Wendy Tilley {Daughter}

Paul Tilley (Son-

in-law}